

## RATES CONDITIONS – SHANDRANI RESORT & SPA

All rates\* are per room per night on a fully-inclusive basis (bed, breakfast, lunch, dinner, government taxes and all "Serenity plus" benefits for individual clients).

### \*Exceptions

The below mentioned categories are sold per unit per day.

- Family Suite : set unit price (on fully-inclusive basis for 2 adults and up to 3 children)
- Family Apartment : set unit price (on fully-inclusive basis for 2 adults and up to 3 children)

Children sharing with two adults			
Maximum capacity per room			
Category of rooms	Child (0-5 yrs)	or	Child (6-17 yrs)
Superior room	1	or	1
Superior room Beach Front	1	or	1
Deluxe room	2	or	2
Senior Suite	0		0

	Children sharing with two adults		Children sharing with one adult		Children staying in their own room
	0-5 yrs	6-17 yrs	0-5 yrs	6-17 yrs	0-17 yrs
01/11/09 - 19/12/09	free of charge	€ 120	free of charge	€ 120	25 % discount on adult rate
20/12/09 - 08/01/10	free of charge	€ 120	free of charge	full adult rate	No discount - full adult rate
09/01/10 - 30/04/10	free of charge	€ 120	free of charge	€ 120	25 % discount on adult rate
01/05/10 - 30/09/10	free of charge	€ 60	free of charge	€ 60	50 % discount on adult rate
01/10/10 - 31/10/10	free of charge	€ 120	free of charge	€ 120	25 % discount on adult rate

### Confirmation of booking/payment

A 40% deposit (based on your whole stay) will be charged upon confirmation of your booking. The balance should be settled directly at the hotel.

Different payment conditions apply from December 20 to January 8 inclusive.

### Cancellations & amendments to confirmed bookings are subject to the following fees:

- 10% of the total amount will be charged if cancellation occurs up to 8 days prior to arrival
- 40% of the total amount will be charged if cancellation occurs 7 days prior to arrival
- 40% of the total amount will be charged in case of no-show
- Unexpected departures : no refund for nights booked
- Different cancellation conditions apply from December 20 to January 8 inclusive